

CARPET CARE

It's always best to keep the original fat in the wool fibre as long as possible. A small amount of lint can come off during the first months, vacuum even more regularly during this period.

In general a high quality carpet stays fresh and at its best for a long time if vacuumed and whipped regularly. Be extra careful if you have heated floors. Tufted rugs are not recommended for this environment due to its glued backside. Please consider to choose a knotted carpet. Too high constant heat dries out the glue in a tufted carpet so it sheds or starts to smell.

Before washing, make sure this has been taken care of properly.

WASH INSTRUCTIONS:

If you get a stain on your carpet moist a cloth (with water and liquid soap) as soon as possible and gently pad it onto the stain. Rinse the cloth and do it again and finish up with dry cloth. Always be extra careful when you have silk or strong colour contrasts in your carpet.

HAND WOVEN CARPETS

Woven carpets will be best cleaned by a professional carpet cleaner for soft wash. Hand washing: wash in lukewarm water with natural soap. Scrub with a soft brush and rinse well. Hang the carpet so that the water can drain. The carpet can be slightly bubbly but this disappears after a short period of time. Stretch the corners while moist. Never use chemicals at home on your carpets.

HAND TUFTED CARPETS

Hand tufted carpets should be cleaned by a professional carpet cleaner for a hanging or horizontal flatwash. They should clean only with natural soap foam and water. Work with a soft brush and not too much water for the best results. Dry cleaning and other chemicals treatments ruins the back of the carpet and bright colours can turn yellow!

Never use chemicals at home on your carpets.

HAND KNOTTED CARPETS

Hand knotted carpets should be cleaned by a professional carpet cleaner for a horizontal flat wash or dry cleaning. Platinum carpets including natural silk should be treated extra gently. Never use chemicals at home on your carpets.

WOVEN CARPETS WITH HAND KNOTTED PILE

Hand tufted carpets should be cleaned by a professional carpet cleaner. Hand washing: wash with natural soap foam and water and work with a soft brush and not too much water for the best results. Shake the rug from time to time to lift the pile.

Do not centrifuge! Never use chemicals at home on your carpets.

IMPORTANT!

Never tumble dry your carpet. It is always best to dry the carpet hanging. It is important not to leave the carpet moist or wet for a longer period of time. It may affect the colour of your carpet. On a tufted carpet it can shed the glue and make it start to smell. Do not handwash carpets with strongly contrasting colours yourself!

The above text is our general carpet care advice. If possible always consult with a professional carpet cleaner or with us before washing your carpet.